



Saving lives

20mph speed limit for residential areas of the county.

Rogue traders beware

Scams across the county are being tackled by the Trading Standards team, who have a new chief at the helm.

Read more on page three

Read more on page two

£294m boost for growth in Lancashire

New investment to improve infrastructure and drive economic growth in the county.

Lancashire County Council has agreed to invest £294m to improve transport and boost the local economy.

At a recent Full Council meeting, the capital programme for the next four years was agreed, alongside an unprecedented three-year budget plan.

Including funding previously agreed, it means the council will invest more than £500m in the county over the next four years.

Finance rules means this money is reserved for investment in the county's infrastructure and cannot be used to offset the savings needed elsewhere.

County Councillor Geoff Driver, leader of the county council, said: "This substantial investment, at a time when we face a very challenging financial situation, shows our determination to ensure that Lancashire has the right infrastructure to encourage the economic growth the county needs.

"From ensuring our exist-



residential areas

Major transport schemes,

vised Heysham-M6 Link plan

and £6.8m for the Blackpool

(artist's impression above).

The next phase of planning

will also begin for the pro-

posed Broughton Bypass.

In addition, more than

providing additional pupil

places across Lancashire

Major projects in the

over the next four years.

£123m will be invested in im-

proving school buildings and

to Fleetwood tramway

such as £11.4m for the re-

ing roads are in good repair, to pushing forward with major new road schemes and economic development initiatives, we aim to create the conditions for businesses to bring jobs and prosperity across the county."

New investment over the next four years will include: • £81m to maintain roads, lighting and bridges, which means the council can tackle potholes and other problems caused by recent severe weather. • £10.7m to improve road

safety, including the estab-

pipeline include an £18.5m project to transform primary education in Fleetwood and brand new primary schools, subject to planning permission, in Whitefield and Laneshawbridge.

Work is also underway on a replacement primary school building in Waterfoot, a major refurbishment of Morecambe Bay Primary School, new science blocks at Southlands High School in Chorley and Lytham St Anne's High School and a new sports hall for Carnforth High School.



Members of Rossendale's new youth mountain bike club met the Great Britain mountain bike team for a training session in Lee Quarry, Bacup. Lee Quarry and neighbouring Cragg Quarry are both managed by Lancashire County Council. You can see more photos from the event at: www.flickr.com/photos/lancashirecc/

Safe Trader Scheme help direct In partnership with Lancashire County Council Trading Standards



Whether it is a home extension or a plumbing repair, it can be difficult for you to know whether a trader you are thinking of using is reputable.

So, to give you peace of mind, Lancashire County Council's Trading Standards and Help Direct have worked to establish a 'Safe Trader Scheme'.

The scheme enables people who are looking for anyone from plumbers and electricians to builders, gardeners and double glazing firms to check a list of traders who have given a commitment to treat customers fairly and honestly.

To find out more: visit - www.safetrader.org.uk or phone - Help Direct on 0303 333 1111





Welcome to the new Vision

council newspaper.

Vision is produced by the county council to keep the public informed about the services we provide for Lancashire people.

As part of our plans to save money, Vision will now be printed just once a year and delivered through the door of Lancashire homes.

The content has also been freshened up to make it even clearer to find out about the work of the council.

We'll also be introducing electronic news updates that you can read on our website www.lancashire .gov.uk/vision

On this section of our website, you will be able to find out news, information and updates about council services.

And if you don't have your own internet access at home, the People's Network in our libraries will let you log on to a computer for free and see the information.

> We provide hundreds of services each and every day across Lancashire.

We've picked just a few of them to tell you about in more detail.

> I hope that you find it an interesting read.



County Councillor Geoff Driver Leader of the county council



www.lancashire. gov.uk/vision

www.twitter.com/ lancashirecc

County Hall sets unprecedented three year budget

No increase in Council Tax for the council year 2011/12 and savings of £179.1m over the next three years.

Lancashire County Council has set an unprecedented budget for the next three years.

It sets out plans to save £179.1m and will lead to major reductions in management and administration, as well as changes to many frontline services.

The county council's part of the council tax will be frozen next year, with any increases in the following two years limited to a maximum of 2.5%.

County Councillor Geoff Driver, leader of the county council, said: "We have had to make some tough decisions in making these savings, but it has given us an opportunity to look at how we can reshape some of our services without compromising the quality.

"We will be protecting frontline services as far as possible and will spend £133m less on management and administration

over the next three years. "The agreed budget sets out a saving of £179.1m but some of the proposals are currently out to consultation and therefore exactly how we will shape those services has still to be determined."

Phil Halsall, chief executive of the county council, said: "The scale of the challenge is considerable but we intend to establish a clear and steady path towards a financially sustainable future.

"The county council will remain a large organisation responsible for hundreds of vital services and we need to ensure those services will be effective even when there is far less money available.

"As we have said before, there is no doubt the workforce will be smaller in the future but we remain confi-

dent we can achieve this through voluntary redundancy and redeployment." The council needs to

make the savings as a result of the recent local governschools ment finance settlement and them-

existing budget pressures, such as the costs of serving an ageing population. Not including the budget for schools, managed by the

selves, it means the county council has to save around a quarter of its direct annual expenditure. To find out more visit

www.lancashire.gov.uk/ budaet.



20mph speed limit to save lives on residential roads

Reduced speed limit to be introduced in residential areas across Lancashire.

Transport bosses at **County Hall have pledged** to make 20mph speed limits a reality in all residential areas and outside all schools in Lancashire by the end of 2013.

£9 million funding for the project was earmarked in the county council's budget, approved last month. County Councillor Tim

Ashton, cabinet member for

We want speeding in residential areas to become as socially unacceptable as drink driving

highways and transport, said: "Reducing the numbers of people killed and injured on our roads is one of our key priorities. This is a radical, long-term plan that will change behaviour and save lives. We want speedareas, leaving commuter routes. trunk and main roads largely unaffected. This county-wide roll-out

The 20mph limits would

apply mainly to residential

ing in residential areas to

become as socially

driving.'

unacceptable as drink

of 20mph limits follows pilot schemes which have run in Morecambe's West End. the

Larches estate in Preston and south west Burnley. Councillor Ashton said:

"Feedback from people living on the Larches estate shows that the 20mph limit has made people feel safer, which is really important. As



well as reducing casualties these schemes can also improve people's quality of life and make neighbourhoods better places to live.

"Involving local communities is key to the success of these schemes. We are already piloting a community

speed-watch scheme in which people use speed guns to identify speeding drivers and communicate with them about their behaviour. It's about people saying to their neighbours that speeding is not acceptable, which carries

much more influence."

Pictured: Councillor Tim Ashton (left) with Trevor Hart, headteacher of Lea Community Primary School, on the Larches estate, where a pilot 20mph limit is being trialled.

Trading Standards: Cracking down on criminals and fraudsters

The new head of Trading Standards at Lancashire County Council has taken up his post and is determined to protect Lancashire people and crack down on the estimated £64m lost annually by residents to scams.

■ "WHEN money is tight, more people are looking for a bargain. We're going to have to work harder than ever to protect them from the criminals who will be only too willing to take advantage."

Paul Noone (pictured) has recently taken over as the new head of Lancashire County Council's Trading Standards Service and his first priority is to protect people during the recession.

The key, he said, will be to educate people to be aware of ever more sophisticated scams and to be careful not to fall foul of illegal money lenders and unscrupulous doorstep traders.

"The people behind these scams see the recession as an opportunity. People are at their most vulnerable when they have less money - they're more willing to believe the scam offers and put their faith in something which is too good to be true."

Scams are a massive hidden problem with victims often too embarrassed to report them. Estimates put the cost to Lancashire at £64m annually, with 76,000 people becoming victims every year.

They come in all shapes and sizes - from offers in the post, to doorstep callers offering property repairs, unsolicited phone calls and 'phishing' scams, where fake websites, made to look exactly like the sites of real shops and banks, are used to con victims into entering their bank details.

Paul said: "Unfortunately, we often find ourselves dealing with the aftermath, when people have already lost their money.

"Increasingly, these scams are run from abroad and it is very difficult for the police or ourselves to satisfactorily resolve cases once money has been parted with - the best solution is to look for the warning signs and don't fall victim in the first place. We also generally advise consumers not to deal with doorstep callers.

"Finally, always obtain a number of written quotes, and never agree to anything under pressure."

Illegal money lenders are another key target for Trading Standards. A special 'loan sharks' team working for councils across the North West has already caught some of the worst offenders, with three operators in Lancashire put out of business so far.

Paul added: "There are laws on money lending but these people exploit those who may be desperate and believe that they can't get a loan anywhere else. They charge massive interest rates and get people into a spiral of debt, then use violence and intimidation to collect what they think they're owed."



If you're looking for a reputable trader for home improvements or property repairs see our Safe Trader Scheme at **www.safetrader.org.uk** or call Help Direct on **0303 333 1111**.

To report suspected scams or to seek advice on consumer matters contact Consumer Direct on **08454 040506**.

You can also report it online: www.consumerdirect.gov.uk/reportascam

Change a child's life as a foster carer



COULD you join the growing number of people who have taken the first step towards helping a child in Lancashire?

The 'You Can Foster' campaign launched on 25 October 2010 and involves 23 local authorities in the North West. The aim is to tackle the regional shortage of foster carers and to get more people to come forward and provide loving homes for children.

County Councillor Susie Charles, Cabinet member for children and schools, said: "We still need many more foster carers, both because of the numbers of children we look after, and because we need a good range of foster carers to meet the needs of each in-

dividual child. "Research shows that children and young people placed with a family tend to do better than those who are placed in residential homes, and that's why we are trying to recruit as many of our own foster carers as possible.

"There is no 'typical' foster carer. A suitable applicant can be anyone in their 20s upwards, single, renters or homeowners, married or living together, in same or mixed sex relationships or that have their own children."

The fostering team provides ongoing support to foster families in a number of ways, from making sure you can contact a member of our team when you need to, to providing a generous financial package for the service you provide to our most important people - the children of Lancashire.

Local authority foster carers receive full training, and practical, emotional and financial support. Carers are needed for different types of fostering and for children of all ages. Fostering is challenging but enormously rewarding.

To find out more about fostering, call **0800 634 7052** or visit:

www.youcanfoster.org

Help to find work

A £3.5m deal for jobless young people has been scooped by a group of organisations led by Lancashire County Council.

More than 1,600 16 to 18-year-olds stand to benefit over the next three years from the cash, which comes from the European Social Fund.

County Councillor Mark Perks, Cabinet member for young people, said: "Leaving school is a crucial time for young people and if we

education, it will set them on the right path.

can help them into work, training or education, it will set them on the right path.

"This funding is going to make a real difference to young people in the next three years, especially those who might otherwise struggle, such as people leaving care, teenage mums, or those at risk of offending." Lancashire County Council formed a unique partnership of 23 agencies who provide support and learning for young people, including local charities, the Young People's Service, the Virtual School for Looked-After Children, colleges, apprenticeships and work-based learning providers.

The partnership has secured the full amount of ESF funding available for the county - one of the few local authorities to do so.

Under the deal, organisations will work together to offer a wide range of training, education and workbased opportunities to young people.

New partnership set to save millions

Partnership agreement with BT could save £400m over the next ten years.

LANCASHIRE County Council is finalising an agreement with BT that could lead to savings of £400m over the next ten years.

NEWS

The council's Cabinet agreed to join with BT to deliver a range of services behind the scenes.

Other county council services could be brought into the partnership in the future. Benefits of the partner-

ship will include:

• Improvements in the speed and efficiency of a number of county council services including its Customer Service Centre and a number of 'back office' functions, particularly information technology and human resources.

• Using state-of-the-art technology to improve service delivery.

 Guaranteed savings of at least £10m per year, totalling at least £100m over the 10-year contract.

 Potential further savings of up to £30m per year. adding up to £300m over the 10-year contract,

through work to release savings across the county council's operations.

County Councillor Geoff Driver, leader of the county council, said: "We see this strategic partnership as a

way of building on our excellent record of delivering good services and value for money to the people of Lancashire.

"As an organisation, we're here to serve the residents

of Lancashire and this will improve our performance on their behalf."

Tony Chanmugam, group finance director, BT Group, said: "This partnership will put Lancashire residents

and the council at the forefront of developments in government IT services.

"BT will now deliver Lancashire County Council, and its residents, with state-ofthe-art IT and communications services, including ICT support for schools and council departments, an improved customer service centre and cost savings through more efficient HR and payroll systems."

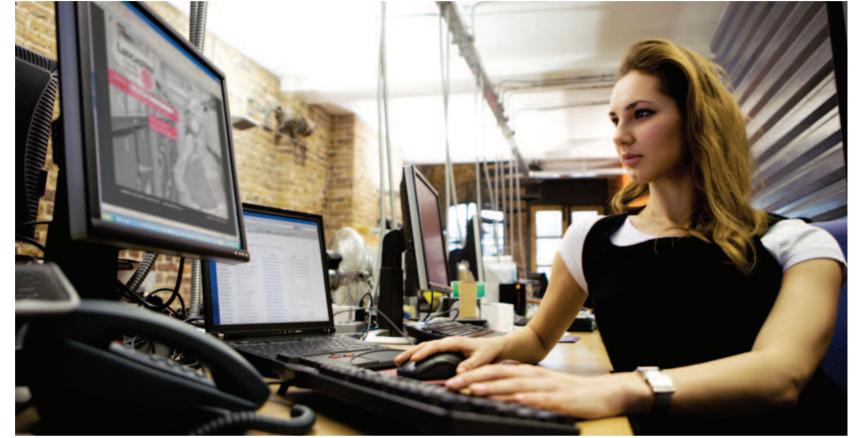
developmen

County

Council

Email: rosebud@lancashire.gov.uk

growth



rosebud business lancashire solutions combines flexible county developments finance with customised limited support and advice to help your business grow: business finance from £2,000 to over £1 million business development and support services ebud micro loans finance **business** solutions rosebud has already helped over 1000 businesses in Lancashire. What can we do for you? Tel: 01772 536652 Lancashire Web: www.lancashire.gov.uk/rosebud

VISIONLANCASHIRE 4

Major developments on Lancashire's road network

Plans for two major new road schemes, the Heysham-M6 Link and Broughton Bypass, aim to reduce congestion and bring more jobs to the county.

■ PLANS to deliver two major road schemes have taken a big step forward.

The Heysham-M6 Link and the Broughton Bypass will help to reduce congestion and bring employment and transport benefits.

The county council's funding bid for the Heysham-M6 Link has been given the 'green light' by the Department for Transport (DfT). This major project will link the Heysham and Morecambe peninsula to the M6 motorway, bringing huge economic and transport benefits. Changes to the design have reduced the cost of the scheme to contribute to central government budget savings. The DfT will contribute £111m of the £123m cost, with the county council funding the rest.

Tim Ashton, Lancashire County Council's Cabinet member for highways and transport, said: "The Heysham-M6 link will generate thousands of jobs during construction, promote ongoing economic growth in the region and reduce traffic congestion in Lancaster city centre." Consultation on the revised scheme will take place this summer before a new planning application goes to the Independent Planning Commission. The new planning application means that construction could now begin late in 2013, with the road open in 2016, subject to the planning process.

Elsewhere, the county council is moving ahead with its long-standing commitment to improve the A6 corridor north of Preston and kick start economic growth and development in the area.

Council staff will now focus on work to bring to-

gether the planning permission for the Broughton bypass with improvements to the A6/M55 J1 roundabout.

been talk of a bypass for 20 years. The potential benefits of this new proposal for residents' quality of life are

A lifetime opportunity to deliver these improvements

Geoff Driver, leader of the council, said: "Broughton has suffered serious traffic congestion for at least 40 years and there has tremendous and we also

see it as vital to unlocking the area's potential for attracting businesses and jobs." More than 22,000

<complex-block>

Pupils and parents get the schools they want

Increase in the number of pupils getting a place at their preferred high schools.

■ ALMOST 99 per cent of children in Lancashire have gained a place at one of their three preferred high schools, an increase on last year.

And so far, nearly 92 per cent of the 12,961 pupils moving up from primary school to high school will be going to their first preference school – a figure that will rise as waiting lists and appeals take effect.

County Councillor Susie Charles, Cabinet member for children and schools, said: "I know that the transfer from primary to secondary school is an emotional time for children and their parents, and it is heartening to see that in Lancashire nearly all our pupils are transferring to a school which is one of their preferences.

"The increase in the number of preferences being met reflects the consistently good standard of school provision available across the county.

"It is inevitable that there

will be a few disappointments, but it is very gratifying that the figures are so high."

Only 1.3% of children have been allocated a school that was not one of their preferences, down from 1.7% last year.

Overall, the numbers of pupils applying for school places in Lancashire has fallen as demographic changes take effect.

For advice and information on school admissions and appeals, parents can contact the area education offices (telephone numbers shown on the right).

All those whose initial offer is not for their preferred school will automatically receive a form with information about reserve lists and the appeals process. Appeals are heard locally and those for secondary schools will take place from late April to early July.

Admissions to primary schools will be notified at the end of April.

Area Office Nort

North (Lancaster, Wyre and Fylde): 01524 581163 South (Preston, South Ribble,

West Lancs and Chorley): 01772 531813

East (Hyndburn, Ribble Valley, Burnley, Pendle and Rossendale): 01254 220718

News

Oscar win

Queen Street Mill Textile Museum in Burnley was one of the locations used in Oscar-winning film The King's Speech. The museum, which is

funded by Lancashire County Council, was the location for the mill scenes in the film, shot on a freezing cold day back in December 2009.

vehicles pass through the

centre of Broughton each

reduce this by 80-90%.

day and the scheme would

The bypass and round-

about improvements will be

part-funded by the county

council, with a significant

contribution linked to the

development of the former

Whittingham Hospital site.

early as 2013, following fur-

communities and subject to

ther discussion with local

Work on building the

approval.

scheme could begin as

The film won four Oscars and stars Colin Firth, Helena Bonham Carter and Geoffrey Rush.

A day spent with Colin Firth was no hardship for the mill's weaving technician Margaret Nowak, who became a film extra for the day.

She said "Colin Firth wrote in our visitor book that Queen Street Mill was 'a thing of beauty' - and we couldn't agree more!"

To find out more, visit www.lancashire.gov.uk/ museums.

Safety site

Lancashire residents can get advice at the click of a mouse on a whole range of community safety issues such as anti-social behaviour, road safety, domestic violence, and drug and alcohol misuse.

The 'Safer Lancashire' community safety website, **www.saferlancashire.co. uk**, has been redesigned to make it more userfriendly, easier to navigate and more accessible.

It was developed by the Safer Lancashire Board, a partnership of organisations which aims to make Lancashire an even safer place to live, work and visit.

Gordon goes online

BBC North West Tonight presenter Gordon Burns visited Ormskirk Library to encourage people to make the most of the internet.

Gordon joined local people as they found out how to use the internet to shop, research family history, get travel information and use social networking like Facebook.

The sessions were organised by the county council's libraries and adult learning services.



Lancashire looks to attract businesses of the future

Lancashire County Council is taking a fresh approach to encouraging businesses to prosper and create jobs.

NEW jobs and sustainable businesses are the target for the county council as part of its approach to boosting the local economy.

The council is looking to support companies in particular 'high-growth' sectors that will be the key to a thriving economy in the future.

In the next ten years, the council aims to generate new economic activity in the county worth £3bn, private sector investment worth around £4bn and ensure the creation of nearly 40,000 new jobs.

Industries being targeted to support a bright future for the county include advanced manufacturing, innovation and intellectual property, creative industries such as design and digital technology, low carbon energy management and other

Learning

Lancashire Adult

environmental-based industries.

To help businesses succeed, the county council has a scheme called Rosebud business solutions, which has already invested in more than 1,000 Lancashire businesses over a 25-year spell.

It was specially created by the county council's own economic development company - Lancashire County Developments Limited (LCDL) - and now it is hoped Rosebud will specifically support those industries being targeted with the future in mind.

County Councillor Michael Welsh, chair of LCDL, said: "Rosebud has an excellent track record with active investments ranging from £1.2 million to under £10,000 in 140 Lancashire based businesses

Apprenticeships, NVQs & Certificates/Diplomas

"Without excluding any worthwhile prospects, we want in particular to focus on supporting a number of key sectors where we believe Lancashire has particular advantages, so that we can develop local centres of excellence, which will attract private sector investment.

"We offer a complete package including loan finance, equity investment, premises, networking and business support and advice for entrepreneurs who want to build a stake in Lancashire's growing economy."

Rosebud can help new start-ups, expansions or relocations to the county. It has a range of loan and equity products from £2,000 to over £1m.

Any profits from Rosebud are also reinvested back into further business development in the county.

Lancashire

County Council

Rosebud business solutions Telephone: 01772 536 652 Email: rosebud@ lancashire.gov.uk Website: www.lancashire.gov.uk/rosebud

Rosebud has helped over 1,000 companies in Lancashire, including rapidly expanding telecoms company Denwa Communications – director Rob Scott pictured below.



Super-fast broadband by 2014

A new super-fast broadband network in Lancashire is set to play a key role in securing economic growth across the county.

The county council has approved plans to create a new countywide super-fast broadband network by 2014.

It will improve broadband provision for residents and businesses; and increase broadband access for rural communities.

County Councillor Geoff Driver, leader of the county council, said: "It is important for the county council to encourage business, create jobs and develop a sustainable and growing economy. It will also help people, especially in rural or deprived areas, to connect in new ways with the rest of Lancashire and the wider world."

Some funding will come from the county council,

with funding also being sought from the public sector, European funding and the private sector.

The creation of a superfast broadband network for Lancashire is part of the county council's wider ambition for the next ten years aimed at creating new jobs and boosting the local economy.

The county council will be seeking a private sector partner to deliver the project.





Lancashire Adult Learning has government funding available to deliver L2 and L3 apprenticeships/ qualifications in the workplace throughout Lancashire in the following occupational areas:

Have you thought of an apprenticeship?

- **Business & Management**
- Children's Workforce
- Cleaning/Recycling
- Health and Social Care

Lancashire Adult Learning can offer a flexible approach which is customised to suit the needs of each individual learner and employer.

If you are in employment (working more than 16 hours per week) and have the support of your employer. please call 0845 0561886 to discuss eligibility.

*Please note, if you are a Lancashire County Council employee certain eligibility criteria apply. Please call for details.

Find out today if you are eligible for government funding - it's limited so act now!

Lancashire Adult Learning, PO Box 61 (West House), County Hall, Preston, PR1 8RJ Telephone 0845 056 1886 E-mail: lc.insight@lancashire.gov.uk

That's champion!

Lancashire's new disability champion has some fresh ideas to help people with disabilities, based on her travels around the world.

manager. She acquired ex-

tensive experience of or-

teams, tourists and a holi-

She said: "On my most

I picked up a lot of interest-

velop services for disabled

duce a map detailing the

restaurants that are fully

accessible for disabled

location of services such as

"In addition to looking for

"One thing they do is pro-

recent trip to Australia, I

visited Melbourne where

ing ideas on how to de-

ganising trips for rugby

day company.

people

people



My main ambition is to promote services for disabled people and to do everything I can to get rid of disability-related discrimination

County Councillor Carolyn Evans (pictured) is the new disability champion for Lancashire County Council and she's hoping to use her enthusiasm and experience to help others.

Being a champion involves raising awareness of issues affecting specific groups of people and supporting them. Each champion also has £10,000 per year to support their work and fund activities in Lancashire's communities.

Before becoming a county councillor in 2009, Carolyn worked as a tour

able disabled people to play a full and active part in society, my main ambition is to promote services for disabled people and to do everything I can to get rid of disability-related discrimination."

According to Carolyn, playing sport is one way that enables people to feel better about themselves: "Playing team sport helps disabled people to build up their confidence and improve self-esteem. I have been hugely inspired by the Great Britain wheelchair rugby league team."

Locally Carolyn has also been inspired by a number of organisations in Skelmersdale: "One of many examples is the Midstream Garden Centre. They do amazing work with people with learning disabilities."

So what are the main issues for disabled people that Carolyn will be concentrating on? "From my initial contacts with disabled people, the main issues of concern are accessible transport, isolation, employment and more generally, access to services."

And how would she like her term as disability champion to be viewed? "Ultimately, I would like disabled people to say that I've really made a positive difference to their lives."



It is now even easier to get in touch and get involved with us to have your say on important decisions that affect you and your local communities.

For more details see www.lancashire.gov.uk/yoursay

Voices of our young people

MORE than 120 pupils from schools across the county have taken part in the first-ever Lancashire School Voices Summit.

The event at County Hall saw students from 12 schools discussing and sharing their research on important issues affecting the way they live, work and socialise together.

Heysham High Sports College, Lytham High, Preston Muslim Girls' High School, St Bede's Catholic High, and Sir John Thursby High School, Burnley, were just some of the schools who took part.

The young people, aged 11-14, discussed topics affecting cohesive communities including health and wellbeing, the recession and issues affecting urban and rural areas.

The students also showcased films they have produced reflecting their views about specific topics. The youth summit is part of the wider Lancashire Schools Voices programme, which engages young people across the county to consider community cohesion issues.



County Councillor Geoff Driver, leader of Lancashire County Council, said: "Equality and cohesion is an important issue and we want to give young people a chance to share their views.

"The youth summit was all about encouraging young people to get to know about each other's backgrounds, get a flavour of important local and national community issues, and learn new skills along the way.

"The Youth Summit allowed us to gather views from all the schools and we will work together to make a genuine difference to the services and activities we provide."

Lilly Johnston, Year 7, Carnforth High School: "The project has given me both confidence and the opportunity to meet with other pupils from different social, cultural and ethnic backgrounds and we have become friends."

A student from Preston Muslim Girls' High School said: "Meeting other people who you have never seen before makes you realise it's important to know them."

help direct

help direct get the most out of life

Help Direct is your first port of call to get the practical support, guidance or information you need to get the most out of life. We can help with:

| Health and fitness |
|---|
| Home and garden |
| Feeling safe in your home and community |
| Learning and leisure |
| Managing finances |
| Mobility and transport |
| Community groups and involvement |
| Getting the right help and support |
| Relationships and families |
| Employment, volunteering and training |



George works full time and cares for his mother. He needs to spend more time with her but can't afford to reduce his hours. He called Help Direct... We told George about Benefit Enquiry Line and how to contact them. We also provided information about his local carers' centre who may be able to assist him further. George said: "It's nice to know someone is there to assist you , thank you Help Direct"

To find out more about Help Direct in Lancashire:

Telephone 0303 333 1111 All calls are charged at a low cost rate www.helpdirect.org.uk



Exciting new refurbishment at the Museum of Lancashire

Work is now under way on a £1.73m refurbishment of the Museum of Lancashire in Preston.

This ambitious project will create a contemporary, family-friendly environment where visitors can experience 2,000 years of Lancashire's history.

The work will be funded by £920,000 from the Heritage Lottery Fund, £800,000 from Lancashire County Council and support from the Friends of the Museum of Lancashire, the Queen's Lancashire Regiment Museum and trustees of the Bury Fusiliers Collection.

County Councillor Mike Calvert, Cabinet member for adult and community services, said: "This work will enable us to clean and repair the façade, completely revamp eight gallery spaces and provide excellent new facilities, including a café, shop and toilets.

"The accumulated soot and grime of 200 years will be cleaned from the outside of the building, restoring it to its original sandstone splendour."

The refurbishment will include:

• Gateway Gallery - the main entrance space including reception, shop, café and displays giving a taster of the museum and the wider county.

• Lancashire Through Time gallery (pictured) - 2,000 years of Lancashire history from pre-history, Romans, medieval and early modern periods, charting developments through interactive maps and archaeological displays and hands-on activities

• Lancashire at Play - A look at Lan-



cashire entertainers such as Hylda Baker, music hall, seaside holidays and more. • Lancashire People - A look at stereo-

typical Lancashire, set against a modern view of the county.

• Lancashire at Work - charting industries from agriculture and the cotton industry to maritime/fishing industry, motor and aerospace industries.

• Lancashire Goes to War - a new interactive/atmospheric WW1 trench which will incorporate sounds, smells and film relating

Lancashire

County Council

Grime of 200 years will be cleaned from the outside of the building, restoring it to its original sandstone splendour

to life in the trenches as well as looking at the roles of women in wartime industries and other aspects of the home front.

• Lancashire Law and Order - exploring the museum's former life as a court house for the prison next door.

• Lancashire Wildlife - highlighting the

The diversity of Lancashire means that

five unique museums all within walking

distance in the historic city of Lancaster.

There really is something for everyone!

To show just how amazing our museums are, we are offering

you can take in a Norman castle in the Ribble Valley, step back in time to the heyday of the Lancashire cotton industry in the east of the county or visit

wildlife which has thrived, declined and moved into Lancashire. For example, the Bowland Fells support the highest concentration of hen harriers in the country.

The Museum of Lancashire is due to reopen in November.

Xplore Lancashire Museums

isit 13 amazing venues discovering the fascinating history of this great county. Whether you have two minutes or two hours to spare, why not take advantage of our exciting Xplorer ticket so you can visit us again and again.

An Xplorer tickets costs one adult £8 for unlimited access to one museum, or £12 for unlimited access to all our museums.

A Family and Friends pass offers exceptional value at £20 for unlimited access for up to two adults and two concessions to all our museums. All tickets are valid over a 12 month period.

Xplorer tickets are available from museum sites.



lancashire.gov.uk/museums or Tel: 01772 534061

twitter.com/LMuseums

Xplorer pass in?

Vision readers the chance to win a Family and Friends Xplorer pass worth £20 and there are five up for grabs! All you need to do is read the advertisement opposite to find the answer to the question below, cut out your completed coupon and send it to: Vision Competition, Communications Team, Lancashire County Council, County Hall, Preston, PR1 8XJ,



Question: How many museums can you use a Family and Friends

| Answer |
|---|
| Name |
| Address |
| Telephone number |
| Email address |
| Please tick the box if you would like to receive more information about visiting Lancashire Museums |

Terms and conditions:

1. By entering this competition entrants are agreeing to be bound by the rules. 2. The competition is only open to residents of Lancashire. 3. Entrants must be 18 years old or over. 4. Only one entry per household is permitted. 5. The winners will be the first five coupons drawn with the correct answers. 6. The closing date for entries is 30 April 2011. 7. The judge's decision is final. 8. Illegible entries may be disqualified. 9. Lancashire County Council will not accept responsibility for lost or delayed entries. 10. There is no cash or other alternative to the prize offered. 11. A list of prize winners is available on request if a stamp addressed envelope is enclosed. Requests should be made to Vision Competition, Communications Team, Lancashire County Council, County Hall, Preston, PR1 8XJ.