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### 1. Key Local Authority Responsibilities

- 1.1 The Local Authority must secure an Early Education Funded (EEF) place for every eligible child in their area.
- 1.2 The Local Authority should work in partnership with the School Provider to agree how to deliver EEF entitlement places.
- 1.3 The Local Authority should be clear about their role and the support on offer locally to meet the needs of children with special educational needs and/or disabilities (SEND) as well as their expectations of providers.
- 1.4 The Local Authority must contribute to the safeguarding and promote the welfare of children and young people in their area.

#### 2. Key Provider Responsibilities

- 2.1 The School Provider must comply with all relevant legislation and insurance requirements.
- 2.2 The School Provider must deliver the EEF entitlements consistently to all parents, whether in receipt of 15 or 30 hours and regardless of whether they opt to pay for optional services or consumables. This means that the School Provider must be clear and communicate to parents details about the days and times that they offer EEF places, along with their services and charges. Those children accessing the EEF entitlements should receive the same quality and access to provision.
- 2.3 The School Provider must follow the Early Years Foundation Stage (EYFS) and have clear safeguarding policies and procedures in place that link to the Local Authority's guidance for recognising, responding, reporting, and recording suspected or actual abuse.
- 2.4 The School Provider must have arrangements in place to support children with special educational needs and/or disabilities (SEND). These arrangements should include a clear approach to identifying and responding to SEND. School Providers should utilise the SEN Inclusion Fund and Disability Access Fund to deliver effective support, whilst making information available about their SEND offer to parents.

#### 3. Safeguarding

- 3.1 The Local Authority has overarching responsibility for safeguarding and promoting the welfare of all children and young people in their area. It has a number of statutory functions under the 1989 and 2004 Children Acts which make this clear and the 'Working together to safeguard children' 2018 guidance sets these out in detail.
- 3.2 The School Provider must follow the EYFS and have clear safeguarding policies and procedures in place that are in line with local guidance and procedures for responding to and reporting suspected or actual abuse and neglect. A lead practitioner must take responsibility for safeguarding and all staff must have training to identify signs of abuse

and neglect. The Provider must have regard to 'Working Together to Safeguard Children' 2018 guidance.

## 4. Eligibility

- 4.1 The School Provider must:
  - a. Ensure the child is eligible to access an EEF place (as defined in A1 of the current Early Education and Childcare Statutory guidance for Local Authorities).
  - b. Check original copies of documentation to confirm a child has reached the eligible age on initial registration for all EEF entitlements.
  - c. Retain paper or digital copies of documentation to enable the Local Authority to carry out audits and fraud investigations.
  - d. Ensure that any documentation that is retained is stored securely for a minimum period of 6 years from the expiration of this Agreement. Thereafter the documentation must be handled and securely destroyed in accordance with BS EN 15713:2009 unless there are legal, regulatory, or other legitimate purposes to retain the documentation for a longer period. Failure to retain essential documentation may result in reclaiming of funding by the Local Authority
- 4.2 The School Provider should offer disadvantaged two-year-old places on the understanding that the child remains eligible until they become eligible for the universal entitlement for three- and four-year-olds.
- 4.3 The Local Authority must ensure that a child has an EEF place no later than the beginning of the term following the child and the parent meeting the eligibility criteria for the EEF entitlements.
- 4.4 Alongside the eligibility code, which is the child's unique 11-digit number and original copies of documentation (see section 4.1), the School Provider must acquire written consent from, or on behalf of, the parent to be able to receive confirmation and future notifications from the Local Authority of the validity of the parent's eligibility code. The School Provider must use the Parental Agreement at Annex A which asks the parent for the necessary information and consents.
- 4.5 Once a School Provider has received written consent from the parent, they should verify the eligibility code with the Local Authority, as detailed in section 4.7.
- 4.6 The Local Authority will confirm the validity of eligibility codes to allow providers to offer places for eligible children aged 9 months and above. The Local Authority will provide a validity checking service to School Providers to enable them to verify the eligibility code.
- 4.7 The Local Authority checking service will be facilitated through the on-line Provider Portal which the School Provider must use to check the validity of the eligibility code.
- 4.8 Thereafter the Local Authority should complete audit checks to review the validity of eligibility codes for children who qualify for the working parents' EEF entitlements at six fixed points in the year, both at half term and at the end of term across the year (in line

with the dates listed at Table A). It is the Local Authority's responsibility to notify the School Provider where a parent has fallen out of eligibility and inform them of the grace period end date.

Table A: Grace Periods

Validity End Dates	Local Authority Audit Dates	Grace Period End Date
1 January–10 February	11 February	31 March
11 February–31 March	1 April	31 August
1 April –26 May	27 May	31 August
27 May-31 August	1 September	31 December
1 September–21 October	22 October	31 December
22 October–31 December	1 January	31 March

- 4.9 All eligible children who meet the prescribed criteria can take up an EEF place, from the term after the child reaches the relevant age of eligibility, regardless of a Parent's ability to pay for any additional hours or services.
- 4.10 Two year old disadvantaged families who become eligible after the beginning of the term following the child's second birthday will be entitled to an EEF place from the date of eligibility.
- 4.11 Parents of children who become eligible for the working parents' entitlement after the termly deadlines specified by HMRC Childcare Choices will not be entitled to the extended entitlement until the beginning of the next term.

#### 5. Grace Period

- 5.1 A child will enter the grace period when the child's parents cease to meet the eligibility criteria set out in the Childcare (Early Years Provision Free of Charge) (Extended Entitlement) Regulations 2022, as determined by HMRC or a First Tier Tribunal in the case of an appeal.
- 5.2 Local Authorities will be able to access information about whether a child has ceased to meet the eligibility criteria and entered the grace period via the Eligibility Checking Service. The grace period end date will automatically be applied to eligibility codes.
- 5.3 The Local Authority should continue to fund a place for a child who enters the grace period as set out in the most recent version of the Early Education and Childcare Statutory Guidance for Local Authorities.

- 5.4 The Local Authority will undertake termly audits, in line with the audit dates specified in Table A and notify the School Provider of the results so that they know which children who have fallen into the grace period.
- 5.5 The School Provider must inform any parents whose children have fallen into the grace period as soon as possible after being notified the termly grace period audits have taken place.
- 5.6 The School Provider should inform parents that if they fall back into eligibility during the grace period, the working parent entitlement for their child beyond the grace period are subject to availability.
- 5.7 Children should not start a new working parent entitlement with the School Provider during the grace period. This includes:
  - a. Where a parent falls into their grace period before the child has started their place.
  - b. Where a parent falls into their grace period whilst their child is in a place with a different provider and is seeking to move their child to a different provider.
- 5.8 In exceptional circumstances, the Local Authority may allow a child to change providers during the grace period, e.g. if the current provider is no longer able to offer EEF places.

#### 6. Flexibility

- 6.1 Provision must be offered within the national parameters on flexibility as set out in Section A2 of Early Education and Childcare Statutory guidance for Local Authorities.
- 6.2 The School Provider should work with the Local Authority and share information about the times and periods at which they are able to offer EEF entitlements, to support the Local Authority to secure sufficient stretched and flexible places to meet Parental demand in the Local Authority. The School Provider will also be required to submit online childcare sufficiency returns, to enable the Local Authority to carry out its' statutory sufficiency duties. The School Provider must also make information about their offer and admissions criteria available to parents at the point the child first accesses provision at their setting
- 6.3 Evidence shows that continuous provision is in the best interests of the child. Where it is reasonably practicable, the School Provider should ensure children are able to take up their EEF hours in continuous blocks and avoid artificial breaks being created in the day, particularly during the lunch time hour/session which should form part of the EEF provision where the child is attending a morning and afternoon session.
- 6.4 Children may take up their EEF entitlement at more than one provider providing they do not exceed two sites in any single day.
- 6.5 Where a child takes up their EEF entitlement at more than one site, funding will be allocated in line with section 13.8 -13.10.

6.6 The School Provider must ensure that the EEF hours are not compressed, i.e. the parent cannot take more than 15 hours (or 30 hours where eligible) per week over fewer than 38 weeks of the year. However, a parent can choose a provider who is open for less than 38 weeks of the year, and therefore receive 15 hours (or 30 hours where eligible) per week over fewer weeks.

### 7. Partnership Working

- 7.1 Partnerships should be supported by the Local Authority on four levels between:
  - i. Local Authority and providers
  - ii. Providers working with other providers, including childminders, schools and organisations
  - iii. Providers and parents
  - iv. Local Authority and parents
- 7.2 The Local Authority should promote partnership working between different types of providers, including childminders, across all sectors and encourage more providers to offer flexible provision, alongside other providers.
- 7.3 The School Provider should work in partnership with parents, carers, and other providers to improve provision and outcomes for children in their setting. An interactive toolkit has been developed to help providers set up or join a partnership, maximise the benefits of working together and tackle the challenges joint working can bring. This can be found at <a href="http://www.familyandchildcaretrust.org/dfes-30-hour-mixed-model-partnership-toolkit">http://www.familyandchildcaretrust.org/dfes-30-hour-mixed-model-partnership-toolkit</a>
- 7.4 The School Provider should discuss and work closely with parents to agree how a child's overall care will work in practice when their EEF entitlement is split across different providers, such as at a maintained setting and childminder, to ensure a smooth transition for the child.
- 7.5 The School Provider must enter into a Parental Agreement as provided at Annex A with all parents whose children are taking up the EEF entitlements, to ensure the necessary information and consents are in place to allow the Provider to claim funding from the Local Authority. The Parental Agreement must be signed by the Parent and the School Provider. The Parent must be provided with a signed copy of the Parental Agreement in either paper or electronic format.
- 7.6 The School Provider may choose to add additional fields to the Parental Agreement as provided at Annex A, providing such fields do not contravene any of the national requirements as set out in the Early Education and Childcare Statutory Guidance for Local Authorities. For auditing and verification purposes, the School Provider should not remove any fields contained in the Parental Agreement provided at Annex A.
- 7.7 To support a child's transition to primary school or a new setting, the School Provider is encouraged to share relevant information about the child with the new school/setting.

### 8. Special Educational Needs & Disabilities

- 8.1 The Local Authority must strategically plan support for children with special educational needs and/or disabilities (SEND) to meet the needs of all children in their local area as per the Special Educational Needs and Disability Code of Practice: 0 to 25 years (January 2015).
- 8.2 The School Provider must ensure owners and all staff members are aware of their duties in relation to the SEND Code of Practice and the Equality Act 2014.
- 8.3 The Local Authority must be clear and transparent about the support on offer in their area, through their local offer, so parents and School Providers can access that support.
- 8.4 The School Provider must be clear and transparent about the SEND support on offer at their setting and make information available about their offer, to support parents to choose the right setting for their child with SEND.

#### 9. Supporting Disadvantaged Families

- 9.1 The Local Authority should promote equality and inclusion, particularly for disadvantaged families, looked after children (LAC) and children in need (CIN) by removing barriers of access to EEF places and working with parents to give each child support to fulfil their potential.
- 9.2 The School Provider should ensure that they have identified the disadvantaged children in their setting as part of the process for checking EYPP eligibility. They will also use EYPP and any locally available funding streams or support to improve outcomes for this group. The School Provider must ensure all prescribed information is submitted to the Local Authority within the prescribed format and timescales, to enable the Local Authority to check if the child is eligible for EYPP and allocate funding if applicable (i.e. parent name, date of birth and NI/NASS number).
- 9.3 From April 2024, there may be some circumstances where households meet the eligibility criteria for both the disadvantaged two year old entitlement and the working parent entitlement. In these circumstances, the childcare should be provided under the disadvantaged 2-year-old entitlement. The child will remain on the disadvantage entitlement until they become eligible for the universal entitlement for 3 and 4 year olds or 30 hours funded childcare for 3 and 4 year olds if they meet the eligibility criteria. Therefore, households will not lose eligibility for their 15 hours early education, as is currently the case for the disadvantage entitlement.
- 9.4 From September 2025, when the working parent entitlement increases to 30 hours, where households meet the eligibility criteria for both 2 year old entitlements, they should be recorded as taking up 15 hours of the disadvantage entitlement and 15 hours of the working parent entitlement. They will need to reconfirm eligibility every 3 months for the working parent entitlement and from September 2025, they will not be defaulted automatically onto the disadvantage entitlement should they lose eligibility for the working parent entitlement.

# 10. Quality

- 10.1 The Early Years Foundation Stage (EYFS) statutory framework is mandatory for all schools that provide early years provision and Ofsted-registered early years providers in England. The EYFS sets the standards that all early years providers must meet to ensure that children learn and develop well and are kept healthy and safe.
- 10.2 Ofsted are the sole arbiter of quality for all EEF entitlements and Ofsted and inspectorates of independent schools have regard to the EYFS in carrying out inspections and report on the quality and standards of provision.
- 10.3 The School Provider must ensure that any marketing or publicity materials that refer to Ofsted inspection judgements are up to date, and reflective of the most recent published inspection report. This includes any information published on the school's website. Where the School Provider chooses to publish their Ofsted inspection report, they must ensure it is the most recent version.

## 11. Business Planning and Claims

- 11.1 The Local Authority should clearly set out the documentation that they need to receive from School Providers to support payment and delivery of EEF entitlements and the timetable which School Providers should follow when submitting their documentation, this includes setting out the importance of timely and accurate census returns.
- 11.2 The Local Authority should not carry out audit regimes which are disproportionate or are unnecessarily burdensome to School Providers.
- 11.3 The School Provider should ensure they submit timely and accurate information, including, but not limited to, census returns, supplementary funding claims, childcare sufficiency returns, parental declarations and invoices, as per the financial guidelines of their Local Authority. Failure to do so may result in inaccurate, delayed, or suspended funding.
- 11.4 The School Provider should maintain accurate financial and non-financial records relating to EEF places and should give the Local Authority access on reasonable notice to all financial and non-financial records relating to EEF places that have been funded by the Local Authority under this Agreement, subject to confidentiality restrictions.
- 11.5 It is the sole responsibility of the School Provider to submit accurate census returns, supplementary claims or other information and documentation as requested by the Local Authority, within the deadlines as notified to the School Provider.
- 11.6 The School Provider can only make census and supplementary claims for eligible children as prescribed in section 4 and must ensure the hours claimed are in line with those agreed in the Parental Agreement.
- 11.7 The School Provider cannot make a census or supplementary Funding Claim for any children where a signed Parental Agreement, as provided at Annex A, is not in place.
- 11.8 The School Provider cannot claim funding for any children who are not present or on roll in the census week, unless the one of the following applies:

- a. The child is absent in the census week due to illness or a pre- agreed absence.
- b. If the parent has given written notice, and the end of the child's notice period ends before the census week. Where this is the case, providing the child has been in attendance during the current term, the School Provider is permitted to claim funding up to the end of the notice period. These children must not be included in the school census and funding must be claimed via the supplementary process (as detailed under point 11.9a). Where the child's notice period ends after the census week, the School Provider should include them in the school census.
- c. In the event of non-attendance for the full period leading up to the Monday of census week, for any eligible child, the School Provider must gain written confirmation from the parent that they wish to continue accessing their child's EEF place for that term from the School Provider, otherwise the School Provider cannot include the child in the census funding claim.
- 11.9 The School Provider is permitted to submit a supplementary claim for the following children:
  - a. eligible children whose notice period ends prior to the census week, providing the child has attended at some point during the current term. Where this is the case, the School Provider can claim the agreed funded hours as outlined in the signed Parental Agreement, up to the end of the notice period.
  - b. eligible disadvantaged two year old children who take up an EEF place after the census week.
  - c. three and four year old children who take up an EEF universal place after the census week.
  - d. eligible children who take up the working parents' entitlement after the census week, **providing** the child's parent was found to be eligible by HMRC **prior** to the beginning of the term the child became age eligible.
  - e. eligible children who increase their hours of attendance after the census week.
  - f. where a child has also been claimed by another provider in the headcount/school census, and the supplementary claim exceeds the termly maximum funded hours, the School Provider will only be funded for any remaining hours/weeks.
- 11.10 The School Provider is only permitted to make a supplementary claim for those children described in section 11.9 for the remaining termly funded weeks/hours, with effect from the Monday after census, or the date on which a signed Parental Agreement was in place, whichever is the latest.

- 11.11 The School Provider must submit all census and supplementary claims within the deadlines specified by the Local Authority. Claims received after the specified deadlines for the term for which they relate will not be processed by the Local Authority.
- 11.12 If the School Provider fails to comply with section 11.11, they cannot subsequently charge the parent for any funded hours that the School Provider should have claimed from the Local Authority.
- 11.13 Where a closure day occurs due to a bank holiday, polling day, or unforeseen circumstances such as severe weather, funerals etc. the School Provider should, wherever possible, offer the missed session/s at an alternative time or allow the parent to 'bank' the hours for a future date/time. However, this may not always be possible and in such cases the Local Authority will not recover the funding for the temporary period the place is unavailable, unless the Parent needs to access alternative provision during the closure period.

#### 12. Charging

- 12.1 Government funding is intended to cover the cost to deliver 15 or 30 hours a week of free, high quality, flexible childcare. It is not intended to cover the cost of meals, consumables, additional hours, or additional services.
- 12.2 The School Provider can charge for meals and snacks as part of the EEF entitlement place and they can also charge for consumables such as nappies or sun cream and for services such as trips and musical tuition. Providers should be mindful of the impact of additional charges, especially on the most disadvantaged parents. Where parents are unable to pay for meals and consumables, providers who choose to offer the free entitlements are responsible for setting their own policy on providing parents with options for alternatives to additional charges, including waiving or reducing the cost of meals and snacks or allowing parents to supply their own meals.
- 12.3 The School Provider should deliver the EEF entitlements consistently so that all children accessing any of the EEF entitlements will receive the same quality and access to provision, regardless of whether they opt to pay for optional hours, services, meals, or consumables.
- 12.4 The local authority should not intervene where parents choose to purchase additional hours of provision or additional services, provided that this is not a condition of accessing the EEF entitlements.
- 12.5 The School Provider must publish their admissions criteria and ensure parents understand which hours/sessions can be taken as their EEF entitlement. Not all School Providers will be able to offer fully flexible places, but the School Provider should work with parents to ensure that as far as possible the pattern of hours are convenient for parents' working hours.

- 12.6 The School Provider can charge parents a deposit to secure an EEF place but should refund the deposit in full to parents within a reasonable time scale, and no later than 4 weeks after the child has taken up their EEF place.
- 12.7 The School Provider cannot charge parents "top-up" fees (the difference between the School Provider's usual fee and the funding they receive from the Local Authority to deliver EEF places) or require parents to pay a registration fee as a condition of taking up their child's EEF place. The School Provider must ensure they show the funded hours at a £0 charge on the parent's invoice before any charges for additional hours/services are made.
- 12.8 The School Provider should ensure their invoices and receipts are clear, transparent, and itemised, allowing parents to see that they have received their EEF entitlement completely free of charge and understand fees paid for additional hours. The School Provider will also ensure that receipts contain their full details so that they can be identified as coming from them.
- 12.9 The School Provider cannot ask the parent to pay for their child's EEF place in advance and be refunded later e.g. when the School Provider receives the funding for their child's EEF place from the Local Authority.
- 12.10 The School Provider must ensure that EEF places are delivered completely free of charge to the parent and other than deposit fees as outlined in section 12.6, the School Provider cannot ask the parent to pay any fee associated with accessing their child's EEF entitlements (e.g. uniform fee, administration costs associated with stretching or banking EEF hours, fees for offering the EEF places flexibly etc.).
- 12.11 The School Provider cannot use EEF funding to offset any outstanding fees a parent has accrued as a result of any non-funded hours or additional services delivered by the Provider.

#### 13. Funding

- 13.1 The Local Authority will pay the School Provider an Early Education funding rate that is in line with the Local Authority's approved Early Years Funding Formula.
- 13.2 The School Provider should accurately complete and submit census and other necessary data returns by the agreed date to support the Local Authority to make payment.
- 13.3 The Local Authority will make supplementary payments for those children described in sections 11.9 on a pro-rata basis depending on the hours already taken and the number of hours remaining in the term.
- 13.4 The School Provider must ensure all claims for supplementary payments are submitted by the specified deadlines as the Local Authority will not pay backdated claims from previous terms.
- 13.5 The Local Authority will make a termly Early Years Pupil Premium payment, for any eligible children included in the School Provider's census or supplementary claim

- providing all relevant information was submitted to the Local Authority as specified in section 9.2.
- 13.6 The School Provider must ensure that parents are aware that if their child moves after the census week then any additional/residual funding for that term will not be made available for the child at another setting, unless the following applies:
  - a. the move relates to a child in public care (i.e. a looked after child) or a child at risk of becoming looked after
  - b. where a child has 'banked' hours from a previous term(s) in the current academic year, that have not been used by the end of the required notice period, the School Provider must notify the Local Authority so that any unused 'banked' hours can be recovered to ensure the child is able to use the hours at another setting and does not miss out on their annual entitlement of hours.
- 13.7 Where the School Provider, for any reason, is unable to continue to offer an eligible child an EEF place, if this is:
  - a. permanent, the Local Authority will recover any unused funding and make such funding available to the child's new provider. In such cases the School Provider must provide the Parent of the child with reasonable notice in writing of their intention to withdraw the offer of an EEF place. The School Provider must also provide written notification to the Local Authority within 1 week of the notice being given to the Parent.
  - b. temporary, the School Provider should, wherever possible, offer the missed session/s at an alternative time or allow the Parent to 'bank' the hours for a future date/time. However, this may not always be possible and in such cases the Local Authority will not recover the funding for the temporary period the place is unavailable.
  - c. temporary, and in the event the Parent needs to access alternative provision, the Local Authority will recover funding for the temporary period the place is unavailable, to enable the Parent to access their entitlements with a different provider.
- 13.8 Where the School Provider makes an Early Education Funding Claim and another school provider or PVI provider also makes a claim for the same child:
  - a. both claims will be regarded as valid provided the combined hours claimed do not exceed the termly maximum hours allowable.
  - b. where the combined hours claimed exceed the termly maximum hours allowable, then the Local Authority will reduce each claim on a pro-rata basis to the termly maximum hours allowable.
  - c. on such an occasion the Local Authority will notify each school or PVI provider of their number of eligible hours being claimed and the pro-rata amount to be paid for each child.

- 13.9 Where an Early Education Funding Claim is made by the School Provider on behalf of a child residing outside of the administrative boundary of the Local Authority, the claim will be deemed valid provided the hours claimed do not exceed the termly maximum hours allowable.
- 13.10 If the School Provider makes an Early Education Funding Claim for a child residing outside the administrative boundaries of the Local Authority, and a provider or school from the child's residing local authority also makes a claim, the claim will be deemed valid provided the combined hours claimed does not exceed the termly maximum hours allowable:
  - a. where the combined hours claimed exceeds the termly maximum, the Local Authority will fund the Lancashire School Provider any balancing hours (i.e. the difference between the hours claimed by the non-Lancashire provider and the termly maximum hours allowable).
  - b. if an overpayment has been made, the Local Authority will reclaim the value of the over-claim from the Lancashire School Provider.
- 13.11 If the child is in the academic year in which he/she turns five, the School Provider cannot claim Early Education Funding once the child has taken up a reception place in a maintained school or academy (including during any staggered intake period).
- 13.12 The School Provider must ensure all Early Education Funding received from the Local Authority is used in accordance with the terms of this Memorandum of Understanding.

#### 14. Compliance

- 14.1 The Local Authority can carry out checks and/or audits on School Providers to ensure compliance with the requirements of delivering the EEF entitlements.
- 14.2 The School Provider must keep a satisfactory standard of records (e.g. supporting documentation, registers of attendance, parental agreements, copies of evidence of child's date of birth, two year old eligibility and eligibility for the extended entitlement etc.) in order to support its Early Education funding claims and to ensure satisfactory audit trails. All records will be checked as part of any checks and/or audits undertaken by the Local Authority.
- 14.3 The School Provider will allow the Local Authority access to financial records, documents and other materials relating to the use of the funding and provide such assistance with their interpretation as the Local Authority may require. Failure to do so may result in the reclaiming of funding by the Local Authority.
- 14.4 In carrying out its checks and/or audits the Local Authority may require the School Provider to supply copies of all relevant information, including but not limited to the information described in section 14.2, relating to the use of Early Education funding.
- 14.5 The Local Authority will provide the School Provider with reasonable notice of any such checks and/or audits.

14.6 The School Provider must retain, in paper or electronic format, all information and documents relating to the use of Early Education Funding for a minimum period of 6 years after the expiration of this Agreement and ensure such information is processed in accordance with Data Protection Legislation.

#### **15. Complaints Process**

- 15.1 Where a parent is not satisfied that their child has received their EEF entitlement in accordance with this Agreement and/or the Early Education and Childcare Statutory Guidance for Local Authorities and is unable to resolve their complaint or dispute directly with the School Provider, the parent may contact the Local Authority in order for the Local Authority to investigate the parent's complaint.
- 15.2 Where a parent contacts the Local Authority in the event that they are unable resolve their complaint or dispute directly with the School Provider, the Local Authority may request relevant information from the School Provider in order for the dispute/complaint to be investigated by the Local Authority. The Local Authority will give the School Provider a reasonable amount of time to provide such information to the Local Authority.
- 15.3 The School Provider should ensure they have a complaints procedure in place that is published and accessible for parents who are not satisfied their child has received their EEF entitlement in the correct way.
- 15.4 If a parent is not satisfied with the way in which their complaint has been dealt with by the Local Authority or believes the Local Authority has acted unreasonably, they can make a complaint to the Local Authority Ombudsman. Such complaints will only be considered when the local complaints procedures have been exhausted.

#### 16. Monitoring and Tracking

- 16.1 The School Provider must promote good attendance and must record the attendance of all funded children in a register which meets the requirements of Ofsted e.g. a daily record of the names of the children being cared for on the premises, their hours of attendance and the names of each child's key person.
- 16.2 The School Provider needs to be aware of potential safeguarding issues surrounding non-attendance and reduced attendance as well as the impact on a child's development.
- 16.3 The School Provider must monitor the attendance records of all Early Education funded children.
- 16.4 The School Provider must have a robust system in place for monitoring children's attendance and ensure that any concerns arising from poor attendance are dealt with in line with all statutory requirements.

#### 17. General Obligations

17.1 The School Provider must have an inclusive admission policy.

- 17.2 The Local Authority will maintain and keep an up-to-date on-line directory of all registered childcare providers within its administrative boundary. All school providers who are registered to offer early education funded places for two, three and four year old children will be listed in the directory. The directory will be made available on the Local Authority's website so that families can search for relevant childcare and early education funded places.
- 17.3 The Local Authority will keep up-to-date information relating to the provision of Early Education Funding on the Local Authority's website www.lancashire.gov.uk.

# ANNEX A – PARENTAL AGREEMENT FOR THE PROVISION OF EARLY EDUCATION FUNDED PLACES (EEF)

# **Section 1: Placement Details**

Childcare provider/schoo	I name:		
Ofsted registration number	er:		
EEF placement start date	•		
Section 2: Child & Family	Details		
Child legal forename:		Child legal surname:	
Name by which child is known: (If different from above)		Child date of birth:	
Child ethnicity:		Child Gender:	
Child home address & postcode:			
Proof of DOB (e.g. birth		Proof of DOB seen by	
certificate/passport etc)		(i.e. name of staff)	
Does your child receive D Allowance as the provider claim the Disability Acces	will be able to	Yes	No
Parent Carer	Details	Parent/Carer 1:	Parent/Carer 2: (optional)
Legal forename(s):			
Legal surname:			
National Insurance or NAS	SS Number:		
Date of birth:			
2YO golden ticket voucher code (Issued by LCC – 6 digits)		Working parents' eligibility code(11-digit code issued by Childcare Choices)	

### **Section 3: Early Education Funded Hours**

- Table 1 MUST be fully completed for all early education funded hours to be claimed, including the session times agreed and any additional charges that may apply for meals/snacks and/or consumables.
- As the government funding is not intended to cover the cost of meals/consumables parents should expect to pay for these. However, any additional charges cannot be a condition of accessing the funded hours/place.
- The childcare provider is only permitted to claim the hours that have been agreed in table 1.
- Where the total annual hours in table 1 is less than the child's annual entitlement the provider may agree to bank these hours to be used later in the term/year. Where this is the case the agreed hours to be banked each term **MUST** be recorded in table 2.
- A record of the actual dates that the banked hours are taken MUST also be kept by the childcare provider for audit purposes.
- If a parent does not use their banked hours, or gives written notice to end their child's place, before all the bank hours have been used the childcare provider **MUST** re-pay the unused hours to the Local Authority.

Table 1: Early Education Funded (EEF) Weekly Hours

Day	EEF Session	Total Funded	Early Education Funded Hours (Zero cost to parent)		Daily Charges for Meals/ Consumable s (If applicable)	
	Times	Hours per Day	No. of Funded Hours (2YO Golden Ticket & 34YO Universal Hours)	No. of Extended/ Expanded Hours (Working Families' Entitlements)	£	£
					£0.00	£
Mon					£0.00	£
					£0.00	£
					£0.00	£
Tue					£0.00	£
					£0.00	£
					£0.00	£
Wed					£0.00	£
					£0.00	£
					£0.00	£
Thu					£0.00	£
					£0.00	£
Fri					£0.00	£

	£0	.00 £
	£0	.00 £
Total Weekly EEF	fO	.00
Hours		
Number of weeks per year	60	.00
(e.g. 38, 47, 51, 52 etc)	20	.00
Total EEF hours per year	co	00
i.e. weekly hours x no of weeks	2.0	.00
Hours available if banking (if		00
applicable)	20	.00
Total weekly charge for meals/ consumables (if applicable) £		

# **Table 2: Banked Hours (if applicable)**

Term	No. of Funded Hours (2YO Golden Ticket & 34YO Universal Hours)	No. of Extended/ Expanded Hours (Working Families' Entitlements)
Autumn		
Spring		
Summer		
Total banked hours		
Total EEF hours per year (i.e. table 1 and table 2)		
Total Hours to be claimed in headcount (i.e. total EEF hours divided by 38 weeks)		

Section 4: Accessing EEF Entitlement Across Multiple Childcare Providers

Does your child take up any EEF hours at any other childcare provider?	YES	NO

**If yes**, please complete the following for all the other providers where your child is accessing their EEF entitlements.

**Note:** It is the **parent/carer's** decision which provider will claim the funded hours and which provider will claim the extended/expanded hours. This is **NOT** the decision of the provider.

	No. of Funded Hours	No. of Extended/Expanded
Name of Childcare		Hours
Provider/School	(2YO golden ticket and 34YO	
	universal)	(working families' entitlements)

Per Week	Per Year	Per Week	Per Year	

**Note:** the total number of EEF hours across **all** providers cannot exceed a maximum of 570 funded hours and 570 expanded/extended hours per year.

If your child is in receipt of DLA and splitting the EEF entitlements across two or more settings, please nominate the main setting who will claim the DAF

Name of setting to claim DAF	

#### **Section 5: Notice Period**

- I am entitled to reduce the number of funded hours outlined in this agreement or move my child from the above-named childcare provider to a new childcare provider, providing I give the childcare provider at least [ ] weeks written notice.
- There will be no transfer of funding within the term unless written notice has been given by the deadlines specified in section 3 of Appendix 1 - Parental Agreement Terms and Conditions of Early Education Funded Places.

#### **Section 6: Declaration**

- I confirm that the information I have provided in this agreement is accurate and true.
- I give consent for the information contained within this agreement to be shared with Lancashire County Council (LCC) and Department for Education, who will access information from other government departments to check my eligibility for all of the early years entitlements i.e. working parents entitlements, 2YO disadvantaged entitlements and Early Years Pupil Premium, Disability Access Fund).
- I give consent for this childcare provider to claim the funded entitlements on my behalf.
- I confirm the childcare provider named above has provided me with a copy of the terms and conditions of funding (Appendix 1) and that I understand these.

Parent/Care	with legal responsibility	Childcare Provider/School
Name		
Address		
Email Address		

Telephone No.	
Signature	
Date	